

Pause or Cancel Payments Form

Return to paul@ttfkickboxing.com 7 days prior to billing dates. Printed/scanned & smart touch versions accepted.

Requests confirmed with-in 2-3 business days of receipt. YOU MUST contact us if you have not heard from us.

Forms not accepted in person

1 **Pause payments** *2 week minimum & 3 month maximum*

- A. Your regular payments paused. \$1 per week during paused period.
- B. Your regular payments resume on end date. Email to extend end date.

Pause Start Date			
			7 days before next billing date
Pause End date			
	dd	mm	yy

Compulsory.

OR

2 **Cancel membership** *Ask us about financial hardship options*

- A. **Joining fee's payable again should you cancel, then decide to return. Pausing above is encouraged if you might return.**
- B. All discounts, promotions & rates will be lost unless otherwise agreed by TTF.

Cancellation date			
			7 days before next billing date
	dd	mm	yy

- 3** Notifications: Our systems are unable to send notifications for direct debits - you must assume responsibility for your own direct debits.
- 4** Lock contract's: No pausing/cancelling before contract end date. Refer to locked disclosure statement on TTF website if applicable.
- 5** Refunds: Please kindly refer to our website for full refund policy. **"no refunds on unused gym fees past or future"**
- 6** Key Tags: Return to staff during open hours or secure drop box on gyms front door after hours within 7 days of cancel date. **\$20 fee applies.**

What could we do to help you hit the gym more?

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Today's date:	
Member Name:	
DON'T FORGET TO RETURN YOUR KEY TAG - REFER TO POINT 6 ABOVE TO AVOID A \$20 FEE.	
BY SIGNING I HAVE READ, UNDERSTAND AND ACCEPT ALL ITEMS IN THIS DOCUMENT.	
Signature:	
Reason:	

Not typed

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